

VEPGA AGREEMENT EXCERPT

Section E. JOINT ACTION COMMITTEE

1. Dominion Virginia Power and the VEPGA Board agree to address a number of issues through a joint action committee ("JAC"). The JAC shall be composed of employees of local governments who represent the collective interests of local governments under the direction of the VEPGA Board and Dominion Virginia Power employees. The Parties agree to undertake involvement in the JAC in good faith, with the overall objective of effecting positive changes in the related procedures of Dominion Virginia Power and the Customers that improve service to the Customers while improving the Company's ability to provide good service.
2. The parties to the JAC agree to assign representatives who are knowledgeable in the various areas addressed and are in a position to bring about change within their organizations. Neither the VEPGA Board nor the Company is committed to bring members to the table that are not matched by the faithful attendance of commensurate resources from the other. It is understood that the VEPGA representatives cannot mandate changes that VEPGA members are committed to follow. Nonetheless, the VEPGA representatives shall be empowered to commit with Dominion Virginia Power to a standardized set of procedures whereby problems encountered by Customers arising from their failure to follow the standardized procedures established by the JAC shall be interpreted by the VEPGA Board as problems incumbent on the particular Customer to correct.
3. The JAC (and/or any subcommittees as the JAC may establish) shall address the following issues:
 - a) The process of estimating, communicating cost, receipt of payment, scheduling, and constructing new services, primarily new street lights.
 - b) The adequate and timely maintenance of street lights.

- c) The establishment of monthly billing or adjustments to billing in relation to items a. and b., above. This also will include discontinuation of billing for removed street lights.
- d) The process of estimating, communicating cost, making payment, scheduling, communicating change orders, and constructing private work projects such as line relocations and the conversion of overhead lines to underground. This also will include initiatives to improve the information available to local governments regarding the actually incurred cost of projects where the local government's final charges depend on the actual project cost incurred by Dominion Virginia Power.
- e) Other initiatives as the JAC may collectively decide to undertake